

## FAQ Section

### Description

## FAQ ?? Frequently Asked Questions

Got questions? We've got answers.

Common Questions from Learners

### 1. What is HacrooLearn?

HacrooLearn is an online learning platform where you can study AI, Cybersecurity, Python, and many future tech courses in both English and Tamil.

### 3. Do I need technical background?

No. Our courses are designed in a simple way, starting from basics and moving step by step.

### 5. Do you provide practical training?

Yes. Every course has real-world examples, coding practice, and hands-on projects.

### 7. Can I access courses anytime?

Yes. Once you enroll, you can watch videos anytime at your own speed.

### 9. Can I get a refund after joining a course?

No, we don't provide refunds. But our learners never ask for refunds because we always give top-quality content, practical examples, and real-world skills. Once you join, you get full value for your money.

### 11. Are there any hidden charges?

No. The price you see is the price you pay. We don't add any extra or surprise fees.

### 2. Who can join the courses?

Anyone can join like students, job seekers, working professionals or even beginners who are just starting their learning journey.

## **4. Will I get a certificate after completing a course?**

Yes. You will receive a course completion certificate from HacrooLearn after finishing your course.

## **6. How can I contact support if I face issues?**

You can reach us through our Contact Us page or email us at support@HacrooLearn.com.

## **8. Are the courses in Tamil or English?**

We provide courses in both Tamil and English so that every learner can understand easily.

## **10. Is my payment secure?**

Yes, all payments are done through trusted gateways. Your details are always safe.

## **12. Can I pay in installments?**

Right now, we keep things simple with one-time payments. But You can choose monthly or yearly subscription plans based on your comfort. That way, you don't have to pay a big amount at once.

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